

THE MANDVI EDUCATION SOCIETY INSTITUTE OF COMPUTER STUDIES

The Mandvi Education Society Technical Campus, Mandvi, Dist – Surat

Assignment 2

MCA 1st Semester

Sub : Enterprise Resource Planning (ERP) (2610002)

Date : 08/11/2012

Submission Date: 22/11/2012

Marks: 50

Q.1	Mention all the six phases of ERP implementation life cycle and list at least three deliverables in each phase.	07
Q.2	What do you mean by Human capital management ? Give difference between strategic and operational HR processes.	05
Q. 3	Mention seven specific requirements and expectations of healthcare sector from ERP software packages.	07
Q. 4	How ERP does supports sales and services ? What are the areas of quality management in sales and services ?	05
Q. 5	Explain functionality supported in Goods Receipt transaction in an ERP system.	05
Q. 6	What is BPR ? Explain the pros and cons of BPR.	03
Q. 7	What is Data Warehousing ? Briefly explain the important characteristics and components of Data Warehousing.	05
Q. 8	Explain the concepts of Perfect Order and mention the list of problems that can occur in sales order fulfillment.	05
Q. 9	How ERP is useful in manufacturing industries ? Discuss the way ERP addresses requirements of any one manufacturing company.	05
Q. 10	Discuss the concept of OLTP and OLAP.	03

**THE MANDVI EDUCATION SOCIETY
INSTITUTE OF BUSINESS MANAGEMENT AND COMPUTER STUDIES**

MCA 1ST SEMESTER – Assignment – 1

Subject Code : 2610002

Subject Name : Enterprise Resource Planning (ERP)

Date : 26th September 2012

Submission Date : 3rd October 2012

1. What is the role of enterprise in ERP implementation.
2. What are the quantifiable benefits of ERP ?
3. Explain the people issues in an ERP implementation.
4. State and explain the factors influencing business intelligence.
5. Explain the structure of a data warehouse.